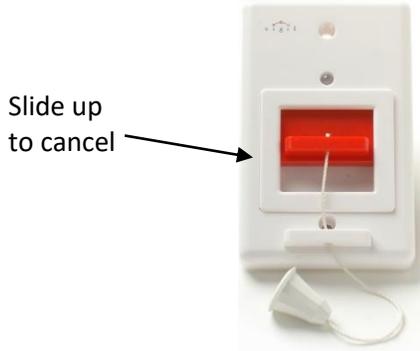


Emergency Pull Station



Nurse Call Assist Station



MESSAGE	WHAT IT MEANS	HOW TO CANCEL
Nurse Call	The resident has pressed the green Call button or the pressed the button on their call cord.	Press © on the bedside station. Two BLUE steady lights will come on beside the Call and Assist button for about 5 seconds, and then turn off. Wait until you see the light turn off before leaving.
Assist Call	A staff member needs help and has pressed the Assist button.	Press © the on the bedside station. Two BLUE steady lights will come on beside the Call and Assist button for about 5 seconds, and then turn off. Wait until you see the light turn off before leaving.
NCA Cord Out	The resident's call cord has come out of the socket on their wall device.	Plug the cord back in and press ©. Two BLUE steady lights will come on beside the Call and Assist button for about 5 seconds, and then turn off. Wait until you see the light turn off before leaving.
Emergency Call	The resident has pulled the cord in the bathroom.	Slide the red switch back up. A BLUE steady light will come on the station for about 5 seconds, and then turn off. Wait until you see the light turn off before leaving.

If you have corridor lights:

- Green Steady** - Nurse Call
- Green Flashing** – Assist Call
- White/Purple** - NCA Cord Out
- Red Steady** – Emergency/Bathroom Call
- Red Flashing** – Smoke Alarm



REMEMBER TO CANCEL THE CALL OR YOU WILL CONTINUE TO RECEIVE A REMINDER MESSAGE

Frequently Asked Questions

Q1. I put a battery in the device, and tested it, why isn't it sending an alert to our notification devices?

- A. The wireless device needs to be added to the Vigil Remote software and assigned to the resident's room prior to use. Contact your supervisor or Vigil's training team (training@vigil.com) for a copy of the software user guide. You can also find instructions on our Client Portal at: www.vigil.com/client-portal/

If you have added the device to the software, ensure the correct paging plan was assigned.

Q2. Where do I find the ID of the device to add it to the software?

- A. The ID is found on the back of the device and starts with the letter Z followed by 6 characters.

Q3. Why is there a blue flashing light on the wireless device?

- A. The light will flash blue when the device is sending out a call. Once the call is reset, the blue light will stop flashing.

Q4. Can I plug a bed sensor adaptor cable into the nurse call station socket?

- A. No. Only a nurse call cord/push button cord is compatible with the nurse call station.

For further troubleshooting, please call our support team at 1-877-850-1122